

To Whom it may concern,

I am filing an appeal to waive the deadline for the form 471 e-Rate application. The basis of our school's need to do this is a failure on the part of our e-Rate consulting company, eRateProgram, LLC to file our forms or let us know about deadlines in any way.

To explain the issue further, our first case manager seems to have retired approximately a week after we opened our USAC online account. It then appears that we fell through the cracks when his clients were transferred to another manager. I personally called and emailed the company between 15-20 times to see what was going on with our application, with no response. I finally got a call through to the company president about a month ago, who then told me that they "dropped the ball" on our filing (I have this documented via email).

Had I or anyone else in my organization had any direct experience with the e-Rate process, we would have filed on time (I have numerous emails to our consultant before the deadlines would have been to show this).

We are a relatively small private school and were relying on e-Rate funds to help build out our network and wireless infrastructure in the coming year. Our form 470 was filed on May 19. All of our 471 forms were filed on May 26th, and many of the quotes were taken two months prior to that date. However I have had to mark the decision date for each service agreement as a time frame less than 28 days from the filing of the 470 for the above reasons. I am requesting that the deadline for these agreements be waived so that our proposals for e-Rate can be taken for proper consideration.

Our school, Ben Porat Yosef, uses the BIN 16063359
243 E. Frisch Ct. Paramus, NJ 07652
2018455007

Contact for the issue can be made to myself, Moshe Azizollahoff ext. 20 (MosheA@benporatyosef.org) or to the Director of Finance Norman Ferstenberg ext. 18 (NormanF@benporatyosef.org).

If needed, I can forward the email from eRateProgram Llc president Richard Senturia accepting fault for his team not filing our forms. Any further documentation of the emails and requests for deadline information on our part are available as needed.

Thank you very much for your consideration,

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Moshe Azizollahoff
Director of Technology
Ben Porat Yosef
201-845-5007 x20